GUIDE ON FILING A COMPLAINT AND TRACKING THE COMPLAINT STATUS

Tradejini customers can approach our Customer Support Team for their concerns by writing an email at complaints@tradejini.com. Once customer writes an email a Ticket No. is generated and sent to their email id, which can be used for future reference in any of their interactions with the Customer Service team.

Further, to know the status of the complaint customer can reach our customer support team by providing the ticked no.