

Trend of monthly disposal of complaints

2017-2018

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April 2017	0	0	0	0
2	May 2017	0	0	0	0
3	June 2017	0	0	0	0
4	July 2017	0	0	0	0
5	August 2017	0	0	0	0
6	September 2017	0	0	0	0
7	October 2017	0	0	0	0
8	November 2017	0	1	0	1
9	December 2017	1	0	1	0
10	January 2018	0	0	0	0
11	February 2018	0	0	0	0
12	March 2018	0	0	0	0
	Grand Total	1	1	1	1

2018-2019

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April 2018	0	0	0	0
2	May 2018	0	1	1	0
3	June 2018	0	0	0	0
4	July 2018	0	0	0	0
5	August 2018	0	0	0	0
6	September 2018	0	0	0	0
7	October 2018	0	0	0	0
8	November 2018	0	0	0	0
9	December 2018	0	0	0	0
10	January 2019	0	0	0	0
11	February 2019	0	0	0	0
12	March 2019	0	1	1	0
	Grand Total	0	2	2	0

2019-2020

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April 2019	0	0	0	0
2	May 2019	0	0	0	0
3	June 2019	0	0	0	0
4	July 2019	0	0	0	0
5	August 2019	0	0	0	0
6	September 2019	0	0	0	0
7	October 2019	0	0	0	0
8	November 2019	0	0	0	0
9	December 2019	0	0	0	0
10	January 2020	0	0	0	0
11	February 2020	0	0	0	0
12	March 2020	0	0	0	0
	Grand Total	0	0	0	0

2020-2021

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April 2020	0	0	0	0
2	May 2020	0	0	0	0
3	June 2020	0	0	0	0
4	July 2020	0	0	0	0
5	August 2020	0	1	1	0
6	September 2020	0	0	0	0
7	October 2020	0	0	0	0
8	November 2020	0	0	0	0
9	December 2020	0	0	0	0
10	January 2021	0	0	0	0
11	February 2021	0	0	0	0
12	March 2021	0	0	0	0
	Grand Total	0	1	1	0

2021-2022

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April 2021	0	1	0	1
2	May 2021	1	2	3	0
3	June 2021	0	0	0	0
4	July 2021	0	0	0	0
5	August 2021	0	0	0	0
6	September 2021	0	0	0	0
7	October 2021	0	0	0	0
8	November 2021	0	1	0	1
9	December 2021	1	0	0	1
10	January 2022	1	0	1	0
11	February 2022	0	0	0	0
12	March 2022	0	2	2	0
	Grand Total	3	6	6	3

2022-2023

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April	0	1	1	0
2	May	0	1	0	1
3	June	1	0	1	0
4	July	0	0	0	0
5	August	0	0	0	0
6	September	0	1	1	0
7	October	0	0	0	0
8	November	0	0	0	0
9	December	0	0	0	0
10	January	0	0	0	0
11	February	0	1	1	0
12	March	0	0	0	0
	Grand Total	1	4	4	1

2023-2024

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April	0	0	0	0
	Grand Total	0	0	0	0

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	2	2	0
3	2019-20	0	0	0	0
4	2020-21	0	1	1	0
5	2021-22	0	6	6	0
6	2022-23	0	4	4	0
7	2023-24	0	0	0	0
	Grand Total	0	13	13	0